

Data Privacy Notice Zimmer-Biomet Patient Matched Implants® (PMI)

This notice contains information about Zimmer-Biomet's data privacy (data protection) practices for patient data submitted through this website. Please read this notice carefully before registering as a user or sending any patient data to Zimmer-Biomet through this site. If you proceed to use the site and send patient data to us, we will assume that you have read, understood, and agree to these data protection measures.

What is the Purpose of the PMI Portal?

The PMI portal is intended for one-way transmission of relevant patient data to Zimmer-Biomet, in connection with our manufacturing of Patient-Matched Implants. The PMI portal may only be used for that purpose, and not for any other purpose. If you have any questions about the use of the portal, you may contact Zimmer-Biomet's PMI regulatory team at PMIRegulatoryAffairs@zimmerbiomet.com

Who May Use the PMI Portal?

The portal is intended for use by registered healthcare professionals (including registered staff members) as well as Zimmer-Biomet personnel assisting them, in relation to our PMI products and services. It is not intended for use by any other individuals, and is also not intended for the transmission of any other data. Zimmer-Biomet assumes that healthcare professionals have fulfilled any notice obligations to their patients in relation to entrusting Zimmer-Biomet with patient data in relation to PMI.

How Do You Register to Use the PMI Portal?

If you are a healthcare professional or a staff member of a healthcare professional who is submitting patient data to us in relation to PMI, you may sign up to use the portal as instructed on this website. If you have any questions, you may contact Zimmer-Biomet's PMI regulatory team at PMIRegulatoryAffairs@zimmerbiomet.com

What Patient Data May Be Send Through the PMI Portal?

In accordance with applicable data protection and patient medical records laws, the patient data that may transferred to Zimmer-Biomet through the portal is that which is relevant for Zimmer-Biomet to receive in relation to PMI.

What Happens to the Patient Data Sent Through the Portal?

The patient data is received by Zimmer-Biomet's regulatory team, and is quality checked. It is then used in relation to providing the products or services requested by the patient's physician. The patient data is not used by Zimmer-Biomet for unrelated purposes.

How is the Data Safeguarded?

The portal software provider, Intelemage, has provided written assurances to Zimmer Biomet about the security safeguards that have been put in place in relation to the portal. The safeguards include, for example, adopting physical, administrative and technical safeguards that are designed to protect the data against loss, misuse, alteration, destruction or unauthorized use or access. Zimmer-Biomet has also adopted similar measures for collecting, processing, sharing, transmitting, storing and retaining the data submitted through the portal.

Where is the Data Processed and Stored?

Zimmer-Biomet is a global medical device company headquartered in the United States, with offices in many countries around the world. The patient data sent through the PMI portal is processed by Zimmer-Biomet staff members working in the U.S., and may also be processed by individuals in the countries where the patient receives medical treatment for his/her joint conditions. If you live in the European Economic Area, you should be aware that the data protection laws in the U.S. and elsewhere may not offer the same level of protection as those in your country. However, Zimmer-Biomet has put in place measures to ensure that the patient data is properly safeguarded irrespective of the country where it is transferred. These measures include, for example, adoption of an intra-company data transfer agreement within the Zimmer-Biomet group which is aligned with the E.U. Standard Contractual Clauses, as well as use of those clauses or other legally acceptable data transfer practices with any third parties entrusted with the data who assist Zimmer-Biomet with PMI.

How Long is the Data Retained?

The data received through the PMI portal is retained in accordance with Zimmer-Biomet's legal, regulatory and business requirements in relation to PMI, and is then securely destroyed.

How Can Individuals Exercise Their Rights In Relation to the Data?

Zimmer-Biomet has adopted practices that are consistent with applicable data protection and medical records laws in relation to accessing or requesting a copy of patient data. Individuals (such as registered healthcare professionals and patients) may contact Zimmer at PMIRegulatoryAffairs@zimmerbiomet.com for any questions, concerns, or to exercise their rights in relation to the data.

Does This Portal Use Tracking Cookies?

No. The PMI portal does not use tracking cookies.

Does The Portal Accept Personal Data Pertaining to Minors?

While minors are far less likely than adults to have joint problems, some do, including, for example, a small percentage of student athletes. As such, healthcare professionals may send data pertaining to patients of any age through the portal. As noted above, Zimmer-Biomet does not collect, process or use the patient data received through the portal for purposes other than in relation to PMI, and, specifically, does not use any of the data—including that pertaining to minors or adults—for any marketing-related purposes.

Is this Notice Updated From Time to Time?

This notice may be updated in relation to changes in the data privacy (data protection) laws or requirements, or in the event of other changes within the company. In the event of any changes, an updated notice will be available through this website or by contacting the company at PMIRegulatoryAffairs@zimmerbiomet.com. Any updates to this notice will not result in any reduction to the privacy and security measures described in this notice, and will apply on a prospective basis.